



EVERYDAY
FREQUENTLY ASKED
QUESTIONS

WHO SHOULD I CONTACT FOR GARBAGE PICKUP COMPLAINTS?
You may either fill out the garbage concerns form on the parish website at www.stcharlesparish-la.gov or call (985) 331-8604.

WHEN IS MY GARBAGE PICKUP DAY?
EAST BANK: Wednesday and Saturday from I-310 through Montz. Tuesday and Friday from I-310 through St. Rose.

WEST BANK: Monday and Thursday in Killona, Taft, Hahnville, Luling (between River Road and Hwy. 90), Ama, Mozella, Paradis, Des Allemands and Bayou Gauche. Tuesday and Friday in Luling (Willowdale, Davis Plantation, Willowridge, Lakewood West, Mimosa Park, Coronado Park) and Boutte (south of Highway 90 to I-310). **Carts should be placed with handles facing the street.**

WHEN DOES GARBAGE COLLECTION OCCUR?
All collection routes begin at 5 a.m.; therefore, all carts must be placed curbside the night before collection day. Carts should be picked up by noon the day following collection.

PLEASE READ AND KEEP THIS MAILER!

ST. CHARLES PARISH RECENTLY ENACTED NEW REGULATIONS REGARDING RESIDENTIAL GARBAGE AND CONSTRUCTION AND VEGETATIVE DEBRIS REMOVAL.

These changes help maintain the visual character of neighborhoods, keep public passageways and drainage systems clear and ensure large vegetative debris is removed in a timely manner. This flier outlines what SCP residents need to know about pickup by the residential garbage contractor.

NEW GARBAGE REGULATIONS

Q: HOW SHOULD I HANDLE DEBRIS FROM A BUILDING CONSTRUCTION OR RENOVATION?

A: Those seeking a permit to construct or renovate a building within St. Charles Parish must provide to the Planning and Zoning Department a copy of an agreement with a debris removal plan to either 1) contain the resulting debris in an approved container

DUMPSTERS REQUIRED FOR CONSTRUCTION >

or 2) have the debris hauled offsite daily during construction. For minor residential permits, the Planning and Zoning Department may accept an alternative form of debris removal. Failure to take these measures could result in a penalty fine of not more than \$500 and/or imprisonment for not more than 6 months, or the payment of restitution costs to Public Works as determined by the court for each offense. (Ordinance 2013-0353)



Q: HOW MUCH VEGETATIVE DEBRIS WILL BE PICKED UP?

A: Piles of limbs and branches 10 cubic yards in size or LESS will be removed by the residential garbage contractor (Progressive Waste) twice per month. *(Please note limitations with regard to tree diameter size as described below.)* Residents should cut

tree limbs down to a maximum of 6 feet in length. Individual pieces should not exceed 400 pounds. Residents should call Public Works at (985) 331-8604 to ensure pickup.

Residents who need piles larger than 10 cubic yards picked up may call Progressive at 1-877-747-4374, use a third party or pick up the debris themselves. (Ord. 2013-0356)



Q: HOW SHOULD I HANDLE DEBRIS FROM TREE CUTTING?

A: Any landowner who cuts down a tree containing any parts with a circumference of 36 inches or greater at the cut line is responsible for the removal of said tree and its limbs and branches from the property. In addition, landowners are responsible for removing all debris left over from any activities (tree cutting, etc.) which result in more than 10 cubic yards of vegetative debris. If a resident uses a contractor to cut down

trees or remove vegetation, the resident has the obligation to inform the contractor that it is the contractor's obligation to remove the generated debris and haul it to a proper landfill. *Please note that only licensed arborists are legally able to cut down trees commercially in St. Charles Parish. For a list of these services, visit the Louisiana Department of Agriculture and Forestry website at www.ldaf.state.la.us.* (Ordinance 2013-0356)

WHO IS PROVIDED GARBAGE SERVICE?

Parish garbage collection is provided to residences and small businesses with active water meters that are being billed for the service on their water bills. Owners of vacant lots do not pay these fees; therefore trash placed in front of vacant lots will not be collected.

HOW CAN I REQUEST A CART REPLACEMENT?

Call Public Works at (985) 331-8604. You may also fill out the garbage concerns form at the parish website at www.stcharlesparish-la.gov. All garbage pickup complaints may also be sent via this method. Please note that the contractor will only replace damaged or stolen carts.

WHAT WASTE ITEMS SHOULD NEVER BE PLACED CURBSIDE?

Items that do not belong in the landfill include tires, concrete, paint, motor oil and other household hazardous waste. Local industry sponsors a recycling drop-off event for these items every spring. Be sure to check the newspaper, SCP-TV or the parish website calendar for more information.

ARE THERE LIMITS TO WHAT I CAN PLACE IN MY GARBAGE CART?

St. Charles Parish provides for semi-automated collection of containerized household garbage twice per week. The cart is provided by the vendor, Progressive Waste (formerly SDT). Each cart/container and its contents shall weigh no more than 75 pounds. Contents must be bagged. Any extra household garbage that will not fit in the cart may be bagged and placed on the ground next to the cart.

WHAT SHOULD I DO WITH MY WHITE GOODS?

White goods – also known as large appliances – are collected once per week. For pickup service, call Public Works at (985) 331-8604.

The mission of St. Charles Parish government is to provide high quality, efficient services to sustain and enhance the quality of life for all residents.

Q: WHAT ARE THE PENALTIES FOR VIOLATING ANY OF THE REFERENCED NEW REGULATIONS?

A: The St. Charles Parish Council recently enacted tougher penalties for violators of existing ordinances which prohibit the intentional blockage of public passageways or drainage systems with debris or other obstructions. This includes impeding the flow of traffic or water flow along public sidewalks, streets, servitudes, highways, bridges, alleys, ditches, canals or catch basins. Offenses and subsequent citations related to any of the regulations listed in this flier could result in a penalty fine of not more than \$500 and/or imprisonment for not more than 6 months, or the payment of restitution costs to Public Works as determined by the court for each offense.

(Ordinances 2013-0354 and 2013-0353)

Q: WHAT IS THE TIMELINE FOR COMPLIANCE?

A: Residents will have 2 weeks from the date of initial notification of a violation by mailed letter to come into compliance with the stated ordinances. After the 2-week period, cases will be referred to the St. Charles Parish Sheriff's Office for enforcement and St. Charles Parish District Attorney's Office for penalties. (Ordinances 2013-0354 and 2013-0353)

Q: WHERE CAN I GET MORE INFORMATION?

A: The text of the recently updated ordinances can be found by going to stcharles.legistar.com and searing for 'debris' under the 'Legislation' tab in year 2013. The St. Charles Parish Public Information Office is also producing a video on the new regulations, which will be available soon on the St. Charles Parish YouTube Channel at www.youtube.com/stcharlesgov or on SCP-TV (Cox Channel 6 and U-Verse Channel 99).

St. Charles Parish

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This public document was published at a total cost of 19 cents per copy, not including postage. 25,700 copies of this document were published in this first printing. This document was produced by the St. Charles Parish Office of Public Information to inform citizens about new debris and garbage regulations.

FOR MORE INFORMATION VISIT www.scpgarbageguidelines.com OR CALL (985) 331-8604